



WEETWOOD HALL CONFERENCE CENTRE AND HOTEL

Overview

Weetwood Hall, located on Leeds outer ring road, is the largest four-star conference centre in the North of England. The company has a progressive attitude to the provision of conference and hotel facilities and seeks to provide clients and visitors with the very latest equipment in "working environment" technologies.

Level 5 Internet (an Alpha Omega company) became an IT supplier to Weetwood Hall in year 2000 by referral from an existing client. Whilst initially contracted to provide e-mail and Internet access to all PC's, the relationship has since strengthened to include the provision of a wider range of IT services.

The Problem

Weetwood did not really have a 'problem' as such with their existing IT infrastructure. Rather, technology has advanced at a rapid pace in recent years and they required informed advice and guidance as to how they may align their infrastructure, and the provision of IT services for their guests, with new and emerging technologies.



The Solution

Level 5 are now contracted to Weetwood Hall in respect to the majority of their day-to-day technical IT needs. Since appointment, the following services have been provided to the venue:-

- Main supplier for hardware – from bespoke PC's to printers and LCD monitors
- Full anti-virus system to complement individual PC virus protectors
- ADSL connectivity
- Web Hosting and Management
- Installation of the Exoserver to manage incoming and outgoing emails, manage and monitor Internet browsing, and firewall security
- Ongoing support and advice



In 2004, Weetwood completed a major building project to expand their conference facilities. Level 5 were actively involved in the technology aspects of the project from design concept through implementation.

Services included:

- Design and planning of the IT aspects of the conference facilities
- Installation of the network capabilities in the new building
- Provision of High Speed Broadband Internet to all rooms
- Creation of two secure Intranets to enable the centre to offer PC training facilities
- Fibre Optic linkages were installed between buildings
- Upgrade of the network operating system to a Windows 2000 Terminal Services environment, involving liaison with bespoke hotel software houses to ensure compatibility

Client Reference

"Weetwood Hall has worked with Level 5 over the past four-years, and has found them to be trustworthy, knowledgeable, and keen to get involved with new ideas. Overall, they provide excellent technical support and have achieved everything we have asked of them to date.

I would have no hesitation in recommending Level 5 Internet to companies wishing to upgrade their existing infrastructure, or planning new IT initiatives. Level 5 are a collaborative IT partner and really make the effort to understand and meet their client needs."

*Philip Cox, General Manager
Weetwood Hall Conference Centre and Hote*



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